

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application : 10/619,496 Confirmation No.: 8830
Number
Applicant : Jodi Breslin *et al.*
Filed : July 16, 2003
Title : System and method for managing business continuity
TC/Art Unit : 3623
Examiner: : Andre D. Boyce

Docket No. : 72167.000410
Customer No. : **21967**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

I. INTRODUCTION

In response to the Office Action mailed June 18, 2009 (the "Office Action"), Applicants hereby offer the following response. A brief index of the present communication follows.

- Listing of the Claims begins on page 2 of this paper.
- Remarks/Arguments begins on page 14 of this paper.